

Travel Risk Intelligence Portal (TRIP) Features At-A-Glance

Chubb's Travel Assistance Portal, TRIP, managed by Europ Assistance and powered by GardaWorld features information and tools to support travelers before and during their trips abroad. Key features include:



- Country reports
- Real time alerts
- Information on global disease
- Provider search to global medical network for more than 190 countries
- Covid-19 special report

Global View

A worldwide view of our 24/7 alerts. The Global View provides you with multiple filters to search and display alerts geographically, by severity, by category and more.



24/7 Alerts

You will have access to our alerts, published 24/7 on the TRIP portal. Our alerts cover the entire world and all topics that could have an impact on

The screenshot displays a '24/7 Alerts' notification for Tropical Storm Laura. The title is 'US: Tropical storm watch issued parts of Alabama, Florida, Louisiana, and Mississippi, as Tropical Storm Laura tracks northwest August 22'. The main text states: 'Tropical storm watch issued parts of Alabama, Florida, Louisiana, and Mississippi as tropical storm tracks northwest through the Caribbean on August 22, maintain heightened vigilance and monitor for weather updates.' The notification includes a 'Timeframe' of 'expected from Aug 23, 2020 00:00 until Aug 27, 2020 23:59 (America/New_York)' and 'Places' of 'Florida', 'Alabama', 'Louisiana', and 'Mississippi'. It also contains sections for 'Event', 'Context', and 'Advice'. The 'Event' section details the storm's path and the National Hurricane Center's (NHC) warnings. The 'Context' section explains the hurricane season and the vulnerability of the region. The 'Advice' section advises users to monitor local weather reports and adhere to instructions from local authorities.

travelers: security, health, transportation, natural risks and more. Alert searches can be exported in XLS or CSV format.

Traveler Advisory - Country Briefings

Country Briefings gives you access to all the travel advisory recommendations relevant to the country selected ranking risks from 1 to 5 for each country. The following information can be found:

- Country Intelligence per Category (Security, Environmental, Infrastructural, Political, Medical)
- Travel facts, Risk Advice, Medical Advice, Important Contact Information
- Alerts relevant to the country selected

Place	Assessment	Overall Risk	Security	Infrastructural	Political	Environmental	Medical
Afghanistan	High - Extreme	4.75	4.75	4.50	4.50	4.00	4.00
Albania	Low - Moderate	2.75	2.75	2.75	2.50	2.75	2.50
Algeria	Moderate - High	3.75	3.50	3.00	4.00	3.00	3.25
Andorra	Negligible	1.25	1.25	2.00	1.25	2.00	1.75
Angola	Moderate	3.25	3.00	3.75	3.75	3.50	3.50
Antigua and Barbuda	Low	2.00	2.00	2.00	2.00	2.50	2.25
Argentina	Low - Moderate	2.50	2.50	2.00	2.50	2.50	2.00
Armenia	Moderate	3.00	3.00	3.00	3.00	2.75	3.00
Aruba	Negligible - Low	1.50	1.50	1.50	1.50	2.00	1.50
Australia	Low	2.00	2.00	1.50	1.50	2.25	1.50
Austria	Low	2.00	1.75	2.00	2.00	2.00	1.25
Azerbaijan	Low - Moderate	2.75	3.00	3.00	3.00	2.50	2.75
Bahamas	Low	2.00	2.00	2.00	2.00	2.00	2.00
Bahrain	Moderate	3.00	3.00	2.00	2.25	2.25	2.00
Bangladesh	Moderate - High	3.50	3.50	3.25	3.50	3.50	3.25
Barbados	Low	2.00	2.00	2.00	2.00	1.75	2.50
Belarus	Low - Moderate	2.50	2.00	2.75	2.75	2.50	2.25
Belgium	Low	2.25	2.25	1.25	2.00	1.75	1.25
Belize	Low - Moderate	2.50	2.50	2.00	2.50	2.50	2.50
Benin	Moderate	3.25	3.25	3.75	3.00	2.75	3.75

Traveler Advisory – Factsheets

Find more information pertaining to specific topics such as: Airline Regulations, Dengue Fever, Pre-Travel Checklist, Safety Tips for Travelers and more.

Earthquakes

Overview

What is an earthquake?
 Dozens of earthquakes strike every day, but only a few of these are discernible and the majority cause no damage. An earthquake's intensity (magnitude) is measured on the Richter scale. An earthquake under 3.0 on the Richter scale is normally not perceptible to humans, whereas one classified over 7.0 can cause significant damages. Although earthquakes can last for several minutes, most average only 30 seconds in duration.

Earthquakes are unpredictable. It is essential to be prepared to react immediately. Sometimes an earthquake may be preceded by certain indicators such as changes in magnetic, electric, or nuclear fields, or visible anxiety in animals.

Preventive measures
 When visiting an area prone to seismic activity it is wise to take certain precautions. Firstly, it is best to stay in a building built to code and designed to withstand earthquakes. If you see cracks, faulty wiring, or leaky pipes, contact the building manager.

Know how to identify the safest places in your immediate vicinity, such as tables or door frames (preferably made of reinforced concrete) if inside, or open spaces a good distance from buildings, trees, bridges, or street posts if outside. Secure large, fragile, flammable, or toxic objects, keeping them as low to the ground as possible.

How to respond

If you are inside
 Do not attempt to leave the building, especially if you are in a densely populated area, as your risk being trampled by crowds. Seek shelter under a table or door frame (made of reinforced concrete if possible), if you remain in the center of the room the ceiling may collapse in on top of you. Stay away from windows, mirrors, and anything that could injure you. Wait for the trembling to stop. Do not in any circumstances use the elevator.

If you are outside
 Distance yourself from buildings, electrical cables, lampposts, dams, and beaches. Seek shelter in a large, open space and do not move until the earthquake has ended.

If you are driving, pull over but do not get out of the vehicle. Stay away from trees, utility poles, and bridges. Crouch down and cover yourself for protection from debris.

After an earthquake

General advice
 Help any persons requiring aid. Only leave the building where you are located once you are certain that the earthquake has ended. Get to a large, open space. Listen to radio coverage to follow ongoing developments. Only use the telephone for emergency purposes.

If you are in a vehicle be extremely cautious and avoid any bridges, roads, or other infrastructure that may have been damaged during the earthquake.

Traveler Advisory – Global Medical Network

Your online access to EA's Global Medical Provider Search Engine. Search engine is designed to easily find provider information.

The screenshot shows the 'Medical Networks Advisor' search interface. At the top left, there are logos for 'europ assistance' and 'Medical Networks Advisor'. At the top right, there is a 'GARDAWORLD Travel Security' logo. The main search area has a 'Quick Search' section with fields for 'WHERE*' (set to 'United States'), 'WHAT' (set to 'Physician'), 'SPECIALTY' (set to 'Choose a specialty'), and 'KEYWORDS'. A red 'Find' button is to the right. Below the search fields, there is a weather widget for 'United States' showing '02:08 PM GMT-5' and '33 °C' with a sun icon, and '100+ results' with a 'List view' button. To the right is a map of the United States with several black location pins. Below the map, there is a 'Filter results' section with checkboxes for 'In Patient (0)', 'Out Patient (0)', and 'Housecall (0)'. At the bottom, a card displays provider information: 'Stueve, William G, MD', 'North Cline Road 67337', 'Colleyville - United States', and '+1 8002526989', with a 'More Info' button and a distance of '9.81 km'.

Hotline

Find useful phone numbers in case of emergency travel or security issues.

The screenshot shows the 'Hotline' page on the GARDAWORLD website. The top navigation bar includes the 'GARDAWORLD Travel Security' logo, a hamburger menu, the word 'Hotline', and the 'garda.com' domain with a language selector 'en'. A left sidebar menu contains 'HOME', 'GLOBAL VIEW', '24/7 ALERTS', 'TRAVEL ADVISORY', 'HOTLINE' (which is highlighted), 'PROFILE', and 'SIGN OUT'. The main content area is divided into two columns. The left column is titled 'Chubb Ace and H' and features the 'CHUBB' logo. Below the logo, it states 'Chubb Ace and H Hotline is available 24/7:' and lists contact information: 'Domestic : +1.800.243.6124', 'International : +1.202.659.7803', and 'ops@us.generalglobalassistance.com'. The right column is titled 'Technical Support' and features the 'GARDAWORLD Travel Security' logo. Below the logo, it states 'For any technical support, you should contact:' and provides the email 'support.travelsecurity@garda.com'.

Covid-19 Special Report

Access to special report detailing up-to-date global information related to the Covid-19 pandemic.

The screenshot shows a report titled "Daily Coronavirus Disease (COVID-19) Update - August 24" from CRISIS24. It lists significant developments: New Zealand extending lockdown until August 30, South Korea expanding social distancing, Mexico reporting over 60,000 deaths, South Africa confirming over 600,000 cases, and Morocco tightening measures. It also provides links for a comprehensive list of alerts and case counts/weekly increases.

Profile and Subscription

Set up your profile information in My Profile and your custom in-app and email country alerts under My Subscription. You can create custom subscriptions for country specific alerts. These subscriptions can be customized based on: alert severity, categories, frequency of alerts. Alerts can be received via email or via Push Notifications in mobile app.

The screenshot shows the "My Profile" page in the GARDAWORLD app. It contains a form for user information including Last Name, First Name, Email Address, Phone Number, Company, Company Contract, Entity, and Language. There are also fields for Emergency Contact, Health Information, Policy #, and Travel Documents. A checkbox at the bottom indicates agreement to terms and conditions.

The screenshot shows the "My Subscriptions" page in the GARDAWORLD app. It features a "New Subscription" button and a table of existing subscriptions. The table has columns for Subscription name, Contract, Country, Minimum Severity, Category, Subcategory, Live, Daily, Weekly, Assets, and Status. One subscription is visible: "Test Alert/Subscriptions" for "FPA USA" with "High/Low" severity.

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